



October 2025

PROJECT UPDATE

CRW CLOSURES:

- November 11 to observe Veteran's Day
- November 27 & 28 Thanksgiving Holiday
- December 25 to observe Christmas

ACTION NEEDED!

HAVE YOU REGISTERED TO PAY YOUR BILL ONLINE?

If you were previously signed-up for automatic payments, **YOU'LL NEED TO RE-ENROLL** in the new payment system. Automatic payments will not carry over from the old system.

Our new online bill payment option saves you time and gives you more flexibility in how you pay your bill. If you have an internet connection and an email address, you can pay your bill online.

It's EASY!

- 1) Go to www.xpressbillpay.com, and select "Create a New Account". Fill in email and password fields, and click "I'm not a robot" and follow prompts.
- 2) Complete registration form, click "next". Then go to your email inbox to open note from **XPRESSBILLPAY**, to verify your email. Press 'continue' to log-in.
- 3) Select your billing organization, (CRW), and follow prompts to link to your bill.

Once your bill is added to your account, you can view and pay all your bills online, and even set-up recurring auto payments!

<https://www.xpressbillpay.com>

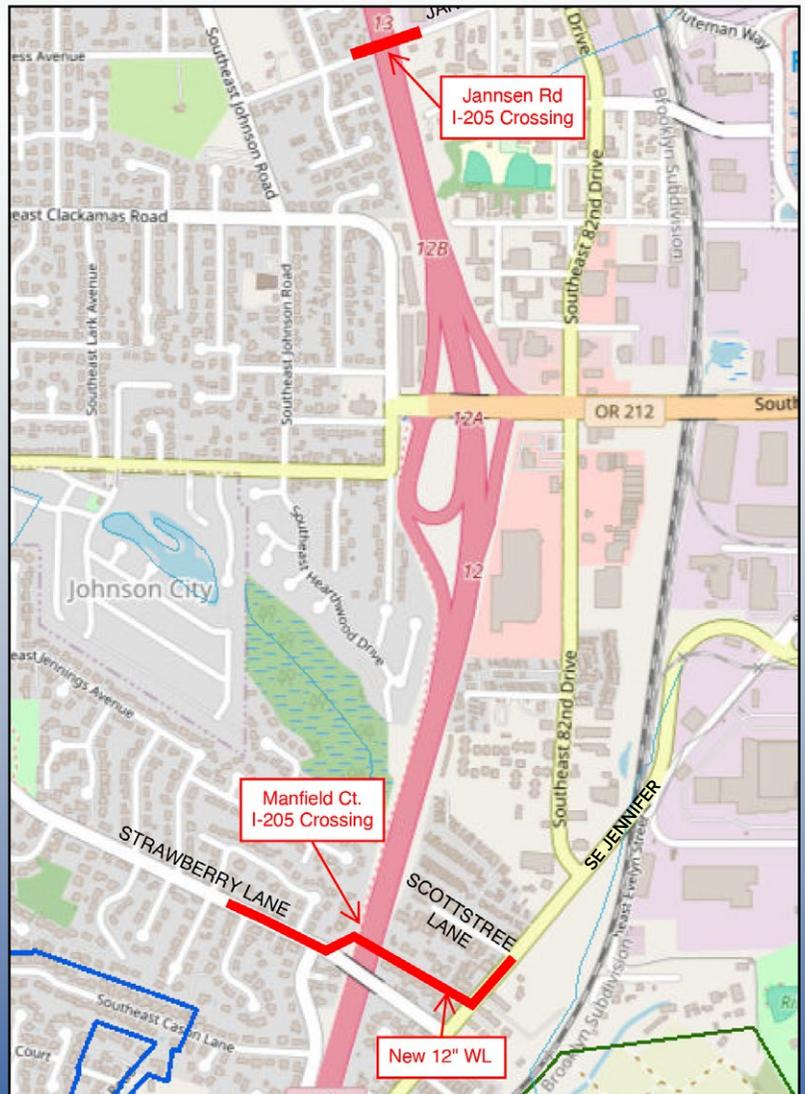
xpress BILL PAY

I-205 CROSSINGS AND 82ND DRIVE WATERLINE PROJECTS

In October 2025, CRW will begin the construction of a capital waterline project along 82nd Dr., Manfield Ct. and Strawberry Lane to replace 2000 feet of cast iron waterline originally installed in the 1920's. This work will help improve the resilience of our system especially around critical transportation corridors. Work times will be between 7am and 5pm. Intermittent traffic impacts will occur along the project route through May of 2026 for the waterline construction and road paving.

The project includes freeway crossings at Manfield Ct and at Jannsen Rd. These crossing replacements will remove old, unprotected waterline crossings to reduce risk of failure under I-205. A federal grant has been awarded to CRW to fund a portion of the freeway crossing work.

To all those affected, thank you for your patience.



START NOW TO PREPARE FOR WINTER

Before Winter

Know where your emergency water shut-off valve is located and teach everyone in your household where it is and how to turn off the water. Most shut-off valves are located in the crawl space, basement, garage, or outside near the foundation of single-family residential homes. If a pipe bursts inside your home during the winter, this valve will turn the water off.

Disconnect and drain hoses from outside faucets and turn them off if they have their own shut-off valve. This type of shut-off valve is typically located in the basement or crawl space. If your home does not have an outdoor faucet shut-off valve, be sure to empty the water lines to your faucet by turning on each outdoor faucet after you have closed the shut-off valve. If your home does not have a separate shut-off for outside faucets, then you will need to insulate each spigot with a foam cap or another insulating material like newspaper.

Turn off and drain automatic sprinkler systems and backflow assembly devices. Wrap backflow devices with insulating material. Insulate hot and cold pipes that are located in unheated areas in your home such as the garage, crawl space, or attic. Cover foundation vents with foam blocks, thickly folded newspaper, or cardboard. For more information and tips, go to www.regionalH2O.org.



START YOUR EMERGENCY PREP NOW!



Start your
emergency prep
with
water.

regionalH2O.org

The general rule is to include one gallon of water per person per day in your emergency kit. That assumes about half a gallon for drinking. The rest of the water is for sanitation (like hand washing) and food preparation needs. You may need to include more water in your kit if your household includes people with special needs, or pets.



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Pay your bill online at:
crwater.com/pay-your-bill
503-722-9220

Mon- Thurs 7:30 a.m. - 5:00 p.m.
Friday 7:30 a.m. - 4:00 p.m.



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