



December 2024

START THE NEW YEAR RIGHT

WITH EMERGENCY PREPARATION
as Your New Year's Resolution

Resolve To Be Ready



regionalH2O.org/emergency-preparedness

Getting ready for emergencies can feel like a big task, and that's probably why it's still on your to-do list. Fortunately, it's not as difficult as you think, and January is the perfect time to start! Resolve to be ready in 2025 with these four easy tips:

- Start your emergency prep with water – your goal is to have at least one gallon of emergency water per person per day for two weeks.
- Sign-up for emergency alerts – get local alerts via text, email, or voice message for where you live, work, and go to school.
- Learn how to shut off your water – find and get comfortable using your emergency water shut-off valve in case you need to turn off your home's water in an emergency.
- Build an emergency kit – find out what else you need besides water and where you should store your kit(s).

Learn more about how to start your emergency preparedness efforts with water, and how to take the next steps at <https://www.regionalh2o.org/emergency-preparedness>.



New Look to the CRW Website

CRW has refreshed the website, please take a tour of the website at

www.crwater.com

CRW CLOSURES:

January 20, 2025 to observe the MLK Holiday

February 17, 2025 to observe President's Day Holiday

TIP
OF THE
MONTH

If you have questions about your water service, please contact us at 503-722-9220, and see our new website at: www.crwater.com.



Check Out
What's New!



DON'T LET JACK FROST GET THE BETTER OF YOU!

During Winter

You can keep the water in your pipes from freezing with these tips:

Turn on the faucet farthest from your water meter so that it has a slow and steady drip. Not sure where your water meter is located? Turn on just the faucet that is farthest from the street, like in the back of your home or upstairs. This will keep water moving and make it less likely to freeze in your pipes.

Think you have a frozen pipe? Here's how to tell if you do:

Turn on all faucets in your home; if some of them work and others do not, it is likely that you have a frozen pipe. Frozen pipes inside your home are the homeowner or landlord's responsibility.

If you try this and there is no water coming from any faucets, the issue may be something that your water provider will need to fix. Check the CRW Website for information about water outages in your area. If there's no information posted, call our customer service or emergency number to report the problem at **503-722-9220**.

THAWING FROZEN PIPES

To thaw frozen pipes safely, use a hair dryer on a low setting. Move the hair dryer back and forth over one-foot-long section of pipe at a time until water flows freely from the nearest faucet. NEVER thaw a frozen pipe with an open flame.

Once the pipe has thawed, turn on the faucet(s) in your home to a slow, steady drip to keep water moving through your pipes. This will help keep your pipes from refreezing.

7 WAYS TO PREVENT FROZEN PIPES

Clackamas River Water
16770 SE 82nd Drive,
Clackamas, 97015
503-722-9220
www.crwater.com

- Keep temperature above 55F degrees
- Let faucets drip on the coldest days
- Insulate exposed pipes and faucets
- Seal doors and windows properly
- Act swiftly if you suspect trouble
- Keep garage doors closed
- Open kitchen cabinets

BE WINTER PREPARED!

 find us on X/Twitter

find us on 

 find us on Instagram

Pay your bill online at:
crwater.com/pay-your-bill
503-722-9220

Mon- Thurs 7:30 a.m. - 5:00 p.m.
Friday 7:30 a.m. - 4:00 p.m.


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