



October 2023

## ENHANCING CRW'S WATER SYSTEM

### CRW CLOSURES:

- November 10 to Observe Veteran's Day
- November 23 & 24 Thanksgiving Holiday
- December 25 to observe Christmas

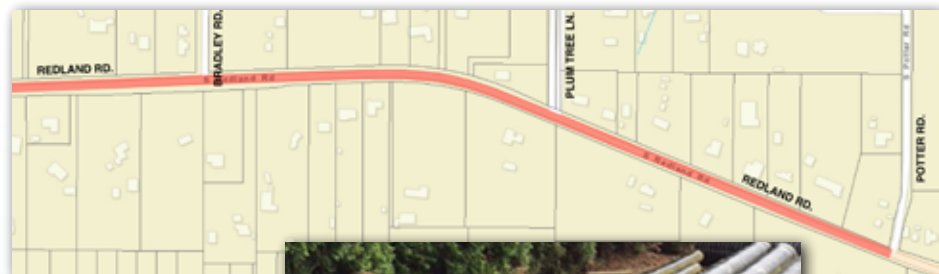
### ONE PROJECT AT A TIME

Clackamas County is adding left turn lanes on Redland Rd. at the Ferguson and Bradley intersections, to improve safety and reduce wait times at the intersections. Clackamas River Water has partnered with the County to replace an aged 8" diameter waterline with a new 12" waterline, in conjunction with the road improvements. That waterline work is progressing and will be completed this October. Partnering in this manner helps to create cost efficiencies and reduce the overall time of the impact for those traveling in the area.



CRW staff are now designing a second phase of the waterline replacement, extending the new 12" waterline on Redland Rd. from Bradley Rd. to Potter Rd. CRW was successful in obtaining a Federal Grant for this second phase. The grant will fund most of the design and construction of the project. This second phase will occur shortly after the completion of the County Road project.

These waterline replacements are identified in the 2019 Master Plan as a high priority project to reduce lost water from leaks and to provide higher flow capacity from the District's Redland Reservoirs to serve the south service area.



### IS YOUR CONTACT INFORMATION UP TO DATE?

Please call (503) 722-9220 or go to <https://crwater.com/contact-information/> to update your contact information.

The phone number you provide will be our first method of contact so please provide the phone you are most likely to use. Do we have your email address? Email is another great way for us to reach our customers with important information as this provides an alternative way to contact you if phone systems are down.

# LEARN HOW TO WINTERIZE YOUR HOME NOW!

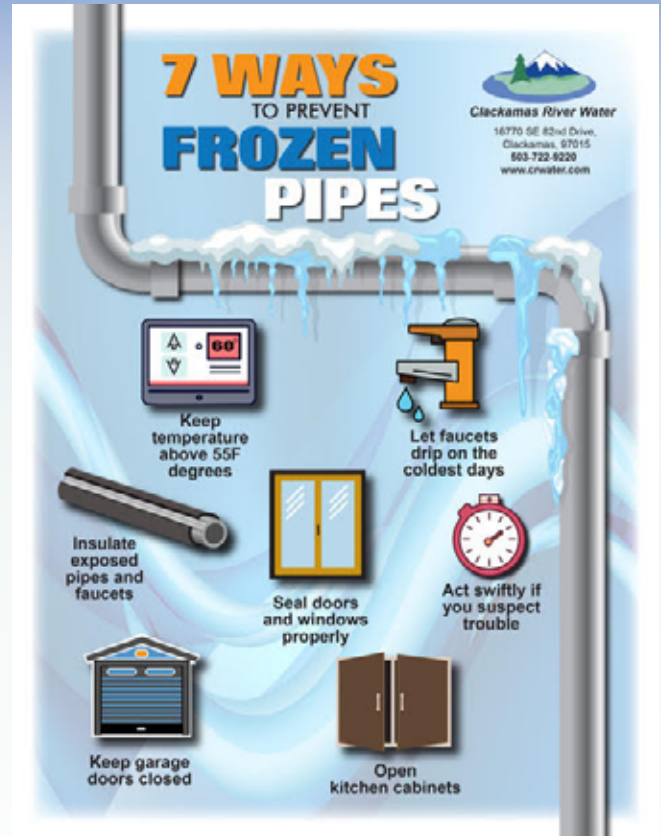
## DON'T GET LEFT OUT IN THE COLD

### Before Winter:

Know where your emergency water shut-off valve is located and teach everyone in your household where it is and how to turn off the water. Most shut-off valves are located in the crawl space, basement, garage, or outside near the foundation of single-family residential homes. If a pipe bursts inside your home during the winter, this valve will turn the water off.

Disconnect and drain hoses from outside faucets and turn them off if they have their own shut-off valve. This type of shut-off valve is typically located in the basement or crawl space. If your home does not have an outdoor faucet shut-off valve, be sure to empty the water lines to your faucet by turning on each outdoor faucet after you have closed the shut-off valve. If your home does not have a separate shut-off for outside faucets, then you will need to insulate each spigot with a foam cap or another insulating material like newspaper.

Turn off and drain automatic sprinkler systems and backflow assembly devices. Wrap backflow devices with insulating material. Insulate hot and cold pipes that are located in unheated areas in your home such as the garage, crawl space, or attic. Cover foundation vents with foam blocks, thickly folded newspaper, or cardboard.



## OUTSTANDING PERFORMER DESIGNATION



The **Oregon Health Authority Drinking Water Services Program (DWP)** recently completed the water system survey for CRW's "North" system and given the positive results, designated CRW – North as a "Outstanding Performer". The report to CRW noted that the "water system facilities were found to be well operated and maintained by knowledgeable and competent staff."

The DWP conducts "water system surveys" of public water systems involving both review of records and inspection of:


- Treatment processes
- Water quality parameters
- Distribution system parameters

- Storage
- Monitoring activities
- Management and Operations (include emergency plans, master plans, reports, and public notices.)
- Operator Certifications

CRW and its staff value the importance of providing safe, quality drinking water. Many thanks go to ALL the staff who contributed to the "outstanding" survey results. We are pleased to gain this recognition from the State. CRW had previously received the "Outstanding Performer" designation for the "South" portion of our system back in early 2022.

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