



August 2024

NEW WATER RATES

CRW CLOSURES:

Monday, September 2nd to observe Labor Day



TIP OF THE MONTH

ARE YOU PREPARED?

Emergencies happen, and sometimes there are issues affecting the quality or quantity of your drinking water. Public health and safety is one of our top priorities, and one of the ways we keep you safe is by keeping you informed.

Public Alerts is one of the ways we will let you know if there is ever an issue with your drinking water. Help us get this important information to you by signing up or updating your info today at https://www.publicalerts.org/. With Public Alerts, you can be sure that the messages you receive via text, email, or phone call are timely, reliable, and only sent during an emergency.

Emergencies can happen at any time. Let's be prepared! PublicAlerts.org

EFFECTIVE SEPTEMBER 1, 2024

Clackamas River Water is pleased to provide you with a reliable supply of quality water from the river to your tap 24 hours a day, every day. Water rates help us to fulfill our mission to provide safe, clean drinking water for our customers. As part of our commitment to keep you informed, we want to make you aware that our water rates will be adjusted effective September 1st. For more information, please visit our website under the "Customer Service" tab, then select "Water Rates and Charges".

Clackamas River Water Direct Retail Water Rates

Table with 2 main columns for 9/1/2024 and 9/1/2025. Sub-columns include Meter Size (Inches), Domestic Service Charges, and Bi-monthly Fire Service. Rows list meter sizes from Full 3/4 to 12 inches.

Table for Residential Commodity Charge (Volume) per 100 Cubit Feet. Columns include Volume and Rate for 9/1/24 and 9/1/25. Rows list Block 1, 2, 3, and 4.

Table for Multi-Family, Commercial & Industrial. Columns include Volume and Rate for 9/1/24 and 9/1/25. Rows list Block 1 and Block 2.

c-Volume up to 1.5 times average winter consumption
d- Volume above 1.5 times average winter consumption

Average winter consumption: Total consumption (volume) recorded on a customer's December and February bills divided by two for bi-monthly billing

The rates were approved with Resolution 06-2024 on June 13, 2024 with an effective date of September 1, 2024 and will remain in effect until updated by the CRW Board of Commissioners through the approval of a Rates Fees, and Charges Document

The CRW Water Quality Report is now online



Read the facts about your quality tap water

www.bit.ly/CRW2024WQR



FISH ON THE RUN, IRRIGATION DONE!

For the 6th year in a row, the **Clackamas River Water Providers** (CRWP) members are asking our customers to participate in our **“Fish On the Run, Irrigation Done!”** annual summer watering campaign. This annual campaign is designed to help the Clackamas River by reducing or shutting-off outdoor watering by the beginning of September for the fall Coho and Chinook salmon migration.

Balancing Water Supply and Demand

The balance between water supply and demand is crucial for ensuring the sustainable management of water resources for both people and fish. In our watershed the biggest factors that influence water supply is precipitation, or the amount of rainfall or snowfall that directly replenishes the Clackamas River. Although we had slightly above normal snowpack this past winter this is now gone and we haven't had significant rainfall for months, and as a result river levels are very low.

As water providers we are required to ensure you have water from your tap 24/7/365 days a year, but we see our communities water use (demand) double and triple during the summer months due to outdoor watering. Therefore, the less water you use, the less water we need to take out of the river.

We have information, technical assistance, conservation rebates, free landscape water audits and other water saving



tools that will help you save water both inside and outside the home, but you are the **KEY** to reducing how much water we take from the river.

Whether you use a hose or have an underground irrigation system to water your yard and garden, and you care about protecting our river water for people and wildlife, here's your chance to be part of our annual **“Fish On the Run, Irrigation Done!”** campaign. The more water we can conserve the easier this journey will be for these threatened and endangered salmon species.

Go to www.clackamasproviders.org to visit the CRWP campaign web pages, take **“The Pledge”** and check out the **“Conservation Articles”** page to find out what you can do to reduce your water use and encourage your neighbors and community to join us in our **“Fish on the Run, Irrigation Done!”** summer campaign.

21ST ANNUAL DOWN THE RIVER CLEANUP



<https://bit.ly/3WARQoR>

Who: The Clackamas River Basin Council, We Love Clean Rivers, and volunteers – like you!

What: The Clackamas Down the River Cleanup is the largest and longest-running on-water cleanup event of its kind in Oregon. After we clean the river, we gather at Barton Park for a BBQ celebration.


When: September 8, 2024 from 9 am – 4 pm

Where: There are four sections to choose from (Milo McIver to Barton Park, Barton Park to Carver Park, Carver Park to Riverside Park, Riverside Park to Clackamette Park).

Why: More than a decade ago, an “explosion of trash” on the river was the impetus for the event. Trash on the river threatens not only the river's scenic beauty, but it also harms fish and wildlife and impairs drinking water quality.

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Pay your bill online at:
cwater.com/pay-your-bill
503-722-9220

Mon- Thurs 7:30 a.m. - 5:00 p.m.
Friday 7:30 a.m. - 4:00 p.m.



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