



Clackamas River Water



2026 Drinking Water Quality Report

Based on data from calendar year 2025

Dear Consumer,

As Clackamas River Water (CRW) celebrates 100 years of service, we invite you to read this report and learn more about your drinking water. Our water was tested above and beyond requirements and met all State and Federal standards for quality.

The only violations we received in 2025 were related to reporting and did not impact the water you received (see page 9, Corrosion Control).

Questions concerning this report or requests for more information should be directed to wq@crwater.com.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. To receive a paper copy of this report, you may request a paper copy online at www.clackamasriverwater.gov/water-quality-reports-data or by calling 503-722-9220.

Inside learn about:

- Where your water comes from
- How your water is treated
- Steps we take to protect water quality
- How we test your water, and
- The outcomes of our water quality testing efforts in 2025

Clackamas (North) Service Area, Public Water System ID #4100187
Clairmont (South) Service Area, Public Water System ID #4100594



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Our Mission:

Provide high quality, safe drinking water to our customers at rates consistent with responsible planning for the health of our district.

Our Guiding Values:

- *Water Quality*
- *Customer Service*
- *Financial Accountability*
- *Responsible Stewardship*



The CRW treatment plant has been in operation since 1964.

About Us

CRW has 45 dedicated employees and provides drinking water to about 50,000 people directly. In addition we sell water wholesale that serves another 30,000 people. We move water to our customers through 265 miles of pipeline. Pipelines connect our 15 reservoirs and 13 pump stations to about 12,000 service connections.

CRW's water treatment plant (WTP) has been in operation more than 60 years. Through thoughtful management, our WTP, pipelines and related components are continually monitored for leakage and maintained to high industry standards. When water infrastructure is replaced, it is with careful planning for reliable materials, resiliency after disasters, and with an eye toward our role as stewards of public funds.

Public oversight is provided through our elected Board of Commissioners. Board meetings usually happen on the second Thursday of each month at 6:00 pm. In-person meetings are held at our administrative offices at **16770 SE 82nd Drive**. Board meeting information is posted on our website, www.clackamasriverwater.gov/board-meetings where you can also find the meeting agenda. The public is encouraged to attend.

Protecting Our Drinking Water Source, The Clackamas River

The Clackamas River is designated federally as a “wild and scenic” river and has 47 miles of protected waterway. The river starts at about 4900 feet of elevation in the Mt. Hood National Forest and heads downstream to eventually meet the Willamette River. The river’s watershed, in total, is about 950 square miles. In the watershed there is a mixture of forests, mountain meadows, farmland, neighborhoods, and some light industrial areas.

CRW is committed to ensuring the continued exceptional quality of the river as a drinking water source. Active monitoring of the watershed occurs in partnership with our drinking water coalition, the Clackamas River Water Providers (CRWP).

These partners represent the drinking water providers serving about 300,000 residents in Clackamas and Washington Counties. These residents rely on the Clackamas for their drinking water, hydro-electric power, and many outdoor activities.

In 2019, Oregon’s Department of Environmental Quality (OR-DEQ) updated the source water assessment of the Clackamas River. A source water assessment identifies potential contamination sources in a watershed. You can read it at:

bit.ly/SWaterAssess

From the study, the CRWP developed strategies to support the immediate and long-term health of the River.

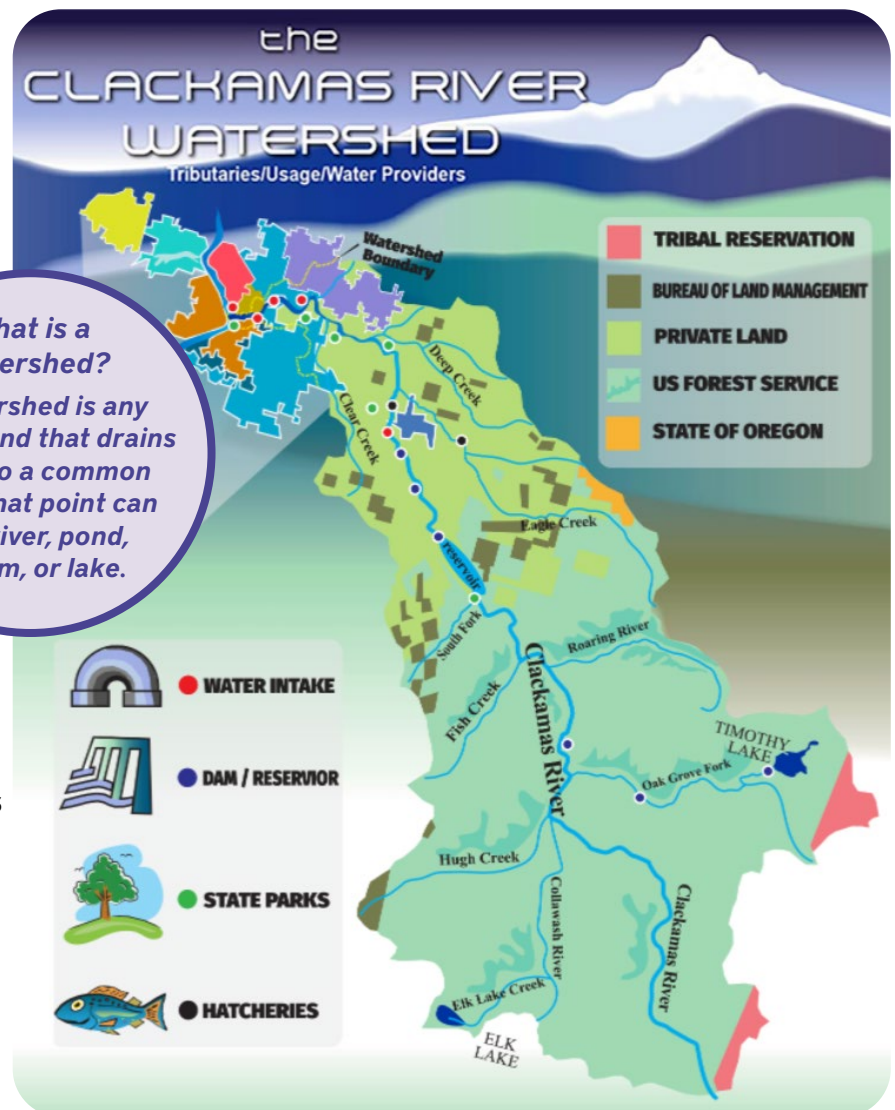
Our combined efforts to identify, prevent, and reduce harm to the ecosystem helps ensure that the river supports drinking water needs into the future.

To read more about the CRWP, explore this map in an interactive way, learn about water conservation, read the Drinking Water Protection Plan, and so much more, visit:

www.clackamasproviders.org



A small stream within the Clackamas River Watershed.



Water Contaminants in Source Water

A contaminant is any physical, chemical, biological, or radiological substance in water. All sources of drinking water, surface and ground water, regardless of if its bottled or from the tap, has moved through the ground or over surfaces where it breaks down naturally occurring minerals. It can also pick up substances due to human or animal activity nearby.

Types of contaminants that may be present in source water include:

Microbial: Viruses and/or bacteria that may come from sewage treatment plants, septic systems, agricultural livestock, pet waste, and wildlife

Inorganic: salts or metals that can be naturally occurring from the environment or as a result of storm runoff, industrial or domestic wastewater, oil and gas production, mining, or farming.

Pesticides: substances or mixtures intended for preventing, destroying, repelling, or mitigating pests. from a variety of sources such as storm runoff, residential, or business use.

Herbicides: chemicals used to control undesirable vegetation which can come from a variety of sources such as storm runoff, residential, or business use.

Organic Chemicals: including synthetic and volatile organic chemicals, which are by-products of industrial processes, petroleum production, and can also come from gas stations, urban stormwater runoff, or septic systems.

Radioactive: Naturally occurring or can be the result of oil and gas production or mining activities.

The US EPA sets rules and regulations to ensure that tap water is safe to drink. The rules set limits to the amount of certain contaminants that can be in water produced by public water systems, like CRW. The Oregon Health Authority (OHA) is the agency that ensures the US EPA drinking water rules are followed in addition to Oregon-specific regulations.

For more information about contaminants and potential health effects contact the EPA's **Safe Drinking Water Hotline** by visiting www.epa.gov/safewater. The US Food and Drug Administration (FDA) sets limits for bottled water that must provide the same protections for public health as publicly supplied tap water.

All drinking water, including bottled water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Vulnerable Populations and Water Contaminants

In our community there are persons who are more vulnerable to contaminants in the drinking water than the general population.

Examples include:

- Patients receiving chemotherapy
- Organ Transplant Recipients
- People Living with HIV/AIDS
- People with immune disorders
- Some elderly persons
- Infants

Customers with concerns about the risk of health impacts from drinking water contaminants should get advice from their healthcare provider. EPA/CDC guidelines on ways to reduce the risk of infection by Cryptosporidium and other microbial contaminants are accessible by visiting www.epa.gov/safewater.

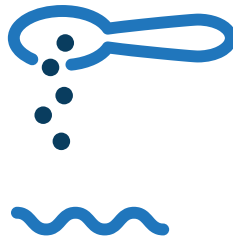
How your water is treated

CRW has two service areas the North (Clackamas) and South (Clairmont), as detailed on the map on page 10. Customers in the North Service Area receive water that is treated by Clackamas River Water's water treatment plant. Customers in the South Service Area receive water that is treated by South Fork Water Board's treatment plant but is serviced by Clackamas River Water. Both treatment plants draw surface water from the Clackamas River. Water is treated through a similar process at both plants. The process involves three basic steps:



1) Filtration:

Filtration removes a wide range of contaminants, such as particles and microorganisms from the water.



2) Disinfection with chlorine:

The smallest amount of chlorine is added that will maintain disinfection to the farthest reaches of the distribution system.



3) Corrosion Control:

The final water is adjusted to minimize corrosion in home plumbing. This is accomplished by slightly adjusting pH, alkalinity, or both.

A small number of CRW customers receive water from our neighboring water system, **Oak Lodge Water Services**. This small area is highlighted in pink on page 10. If you receive water from Oak Lodge Water Services, you should reference their water quality report. This is available by calling Oak Lodge Water Services at (503) 654-7765 or online at www.oaklodgewaterservices.org/water-quality-report.

BEFORE THERE'S AN EMERGENCY



**Get ready.
Get water.**

Stored drinking water is one of the most important supplies needed in a disaster. If a major earthquake hits it could take two weeks before help arrives. Water service could also be interrupted due to major power outages, fires or accidents, or even major harmful algae blooms. To learn more about storing emergency water, visit www.regionalh2o.org/emergency-preparedness

Protecting Water from Contamination After Treatment

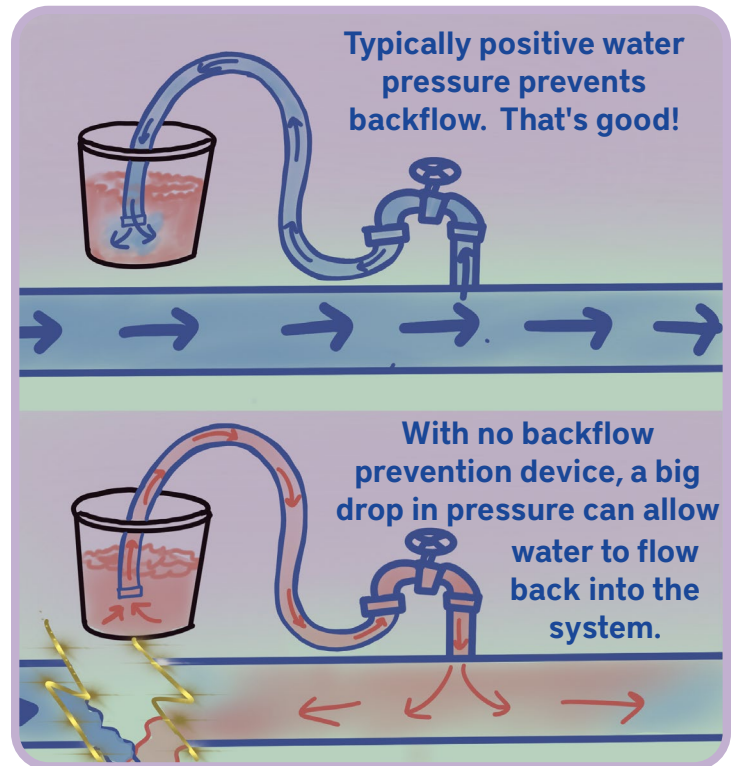
What is Backflow?

Water systems operate under positive pressure, which causes water to flow out of (not into) the system. This prevents contamination.

On rare occasions a sudden loss or drop in pressure (such as during a main break) can allow "backflow", when contaminated water flows into the system through an undetected leak, an open faucet, or other plumbing connection. Examples of open plumbing connections include a hose in a bucket of liquid or an irrigation system not fitted with an appropriate backflow prevention device.

Backflow can also occur due to a cross connection between a pump or pressure vessel connected to potable plumbing.

CRW takes steps to prevent and closely monitor backflow threats to water quality.



Backflow Prevention

Leak Detection

In addition to proactively replacing aging pipes, CRW has a leak detection program that identifies and fixes leaks to safeguard water quality. Leaks are found with:

- Listening Equipment
- Visual Inspection for wet soils
- Water Loss Analysis

Backflow Prevention / Cross-Connection Program

Anyone with underground irrigation systems is required by law to install and maintain appropriate backflow equipment on their water meter. CRW:

- Helps educate our customers & provide information.
- Provides a list of certified backflow device inspectors.
- Tracks whether yearly maintenance has been performed.

See clackamasriverwater.gov/backflow to learn about doing your part to safeguard water quality in your community from backflow.

Flushing Program

Regularly flushing pipes by intentionally running water quickly through them is an essential tool we use for maintaining water quality. Flushing our distribution pipes:

- Keeps water fresh.
- Clears fine debris that can cause discoloration when disturbed.
- Helps maintain pipe integrity which prevents line breaks & the opportunity for backflow to occur

Monitoring for Backflow

Indicator Bacteria

It would be impossible to test water for every substance that could be introduced by backflow. Instead we test for indicator bacteria. Indicator bacteria are not harmful themselves, but are easy to test for and are reliable indicators of water contamination. We test for them throughout the system on a regular basis. See the next page for more details about monitoring for indicator bacteria.

Chlorine Residual

Chlorine residual is also regularly monitored throughout the system. Chlorine is the disinfectant we depend on to keep the water free of pathogens. We check to make sure there is just enough to do the job. A mysterious drop in chlorine can also be an indicator of a bacterial source or other contamination.

CRW's Monitoring Program for Contaminants

Water quality monitoring is a critical function of a water utility and a passion here at Clackamas River Water. CRW regularly tests above and beyond what is required by the Oregon Health Authority. Each year, our staff collects over 1,000 samples of our drinking water to ensure that the water provided continues to be clean and safe to drink.

Our water is tested for over 100 EPA-regulated and other unregulated contaminants. Most substances we test for are not detected in the drinking water. If a contaminant that we are required to test for was detected in 2025 then it will be in the table on page 11. If a contaminant is tested for less than once per year, the most recent results are included where noted.



On-site Accredited Laboratory

All tests for regulated contaminants must be performed by an accredited laboratory. CRW has invested in having an on-site laboratory that has been accredited to analyze coliform bacteria since 1989 – more than 35 years! By having an on-site laboratory we can get results faster and on a more flexible schedule when time is critical to our customers.

CRW Monitoring for Indicator Bacteria

With one test we can regularly test for organisms that indicate (1) any contamination, and (2) contamination more likely to cause waterborne illness. These organisms are total coliforms and E.coli.

Total coliforms are a group of bacteria that is widespread in nature. If we find them in drinking water, it is an indication of contamination from an outside source. If we confirm their presence, steps are taken to identify the source and correct the issue.

E.coli is a specific coliform bacteria that indicates contamination from fecal material of warm-blooded animals. This type of contamination is more likely to contain viruses or bacteria that can cause human illness. If E.coli were ever confirmed in the water, customers would be instructed to boil their water until the source has been identified, the issue corrected, and tests had confirmed the water is safe.

Thanks to our on-site accredited laboratory we can assure our customers that the water is safe to drink as soon as possible when we have a main break or loss in pressure that results in a boil water notice. We also analyze samples for neighboring water districts to help offset laboratory costs.

Using one test that looks for indicator bacteria is a fast and cost effective to monitor water for contamination and protect the health of our customers.

No total coliforms or E. coli were detected in our water in 2025.

You can rest assured we will continue to be vigilant above and beyond what is required to protect your safety, with pride!

About Lead in Drinking Water

Lead can cause serious health problems in people of all ages, especially for pregnant people, infants (both formula and breastfed) and young children. Lead in drinking water is primarily from materials and parts used in home plumbing. CRW is responsible for providing high quality drinking water, but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, if your home plumbing contains lead, then lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures.

The main sources of lead contamination in drinking water are the pipes and parts in home plumbing systems built prior to 1986.

Always follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact Clackamas River Water at 503-793-3685. To learn about lead in drinking water, testing methods, and more steps you can take to reduce your exposures, contact the **Safe Drinking Water Hotline** by visiting [epa.gov/safewater](https://www.epa.gov/safewater).

Lead Service Line Inventory

The EPA required all water providers around the country to determine the pipe material of all service lines by October 2024, labeling each pipe as lead, non-lead, or unknown material. Service lines are the pipes that connect the large water main under the street to a home or building. At Clackamas River Water, we are fortunate that lead pipe was never used for service lines.

Clackamas River Water completed its service line inventory process in 2024. This involved reviewing records and physically inspecting a random subset of service lines. The service line inventory was submitted to the Oregon Health Authority, certifying that **no lead service lines exist in Clackamas River Water's distribution system**. Detailed data from this process is available by public records request to Clackamas River Water.

PFAS; The 'Forever Chemicals'

Per- and polyfluoroalkyl substances (PFAS) are emerging contaminants of concern as we learn more about their health effects and persistence in the environment. As such they were widely tested for as part of the recent Unregulated Contaminant Monitoring Rule round 5 in 2024. Even at extremely low detection limits **none were detected in the water** of any of the treatment plants that draw water from the Clackamas River. We are lucky to have a drinking water source of exceptional quality.

New PFAS regulations have been set using that information, and our initial monitoring is taking place in 2026.

CRW tests have not detected these compounds.

Corrosion Control

Corrosion of pipes, plumbing fittings, and fixtures may cause lead and copper to enter drinking water. Clackamas River Water treats water for corrosion control by keeping the pH and alkalinity of the water above certain levels. These levels were designated as the optimal corrosion control treatment by Oregon Health Authority. pH and alkalinity are regularly monitored on a day to day basis. Periodic tap water testing for lead serves as a check to make sure these routine measures remain effective.

In 2025 CRW received two violations related to monthly corrosion control reporting. In one case the report contained an error and in one case it was late. Both were quickly remedied and most importantly the testing was done on schedule and the water met quality standards.

What is ALKALINITY?

The capacity of water to neutralize acids and resist changes in pH. It acts as a natural buffer, and primarily arises from ions such as bicarbonate, carbonate, and hydroxides.

CRW Testing for Lead in Tap Water

Periodically, 30 to 60 homes known to contain lead plumbing components are monitored in CRW's service areas. These houses represent a worst-case scenario for lead in water. Samples are collected after the water has been standing in the household plumbing for more than 6 hours. When more than 10 percent of these homes exceed the lead action level of 15 parts per billion, the Lead and Copper Rule would require corrosion control measures to be adjusted and testing to be repeated.

- **Testing was performed in the North Service Area in 2025. One of the 45 homes exceeded the action level for lead, and none for copper. The system as a whole did not exceed the action level for lead. The next testing is planned for the summer of 2028.**
- **Testing was performed in the South Service Area in 2025. One out of 31 homes exceeded the action level for lead, and none for copper. The system as a whole did not exceed the action level for lead. The next testing is planned for the summer of 2028.**



The Clackamas River, miles upstream from our intakes.

A Special Thank You

Testing customer taps over and over at the same locations known to have lead is the best way for us to see trends over time. That's how we protect those who don't know they have lead and therefore don't know to take precautions. Finding a time to sample after no water has been used in the home is not always easy, and the efforts of these customers is essential to ensuring everyone receives the safest water possible! They have our deepest gratitude and appreciation. Lead plumbing exists in many homes (often as lead solder connecting copper pipes) and CRW is committed to minimizing the risk from corrosion. If you suspect your plumbing may contain lead, please call 503-772-9241.

Definitions

Action Level (AL): The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a water system must follow.

Haloacetic Acids: By-products of the treatment process that are formed when the disinfectant chlorine combines with organic matter in the source water. Since chlorine is important for disinfection, HAAs will be present, but they are monitored very closely by water utilities.

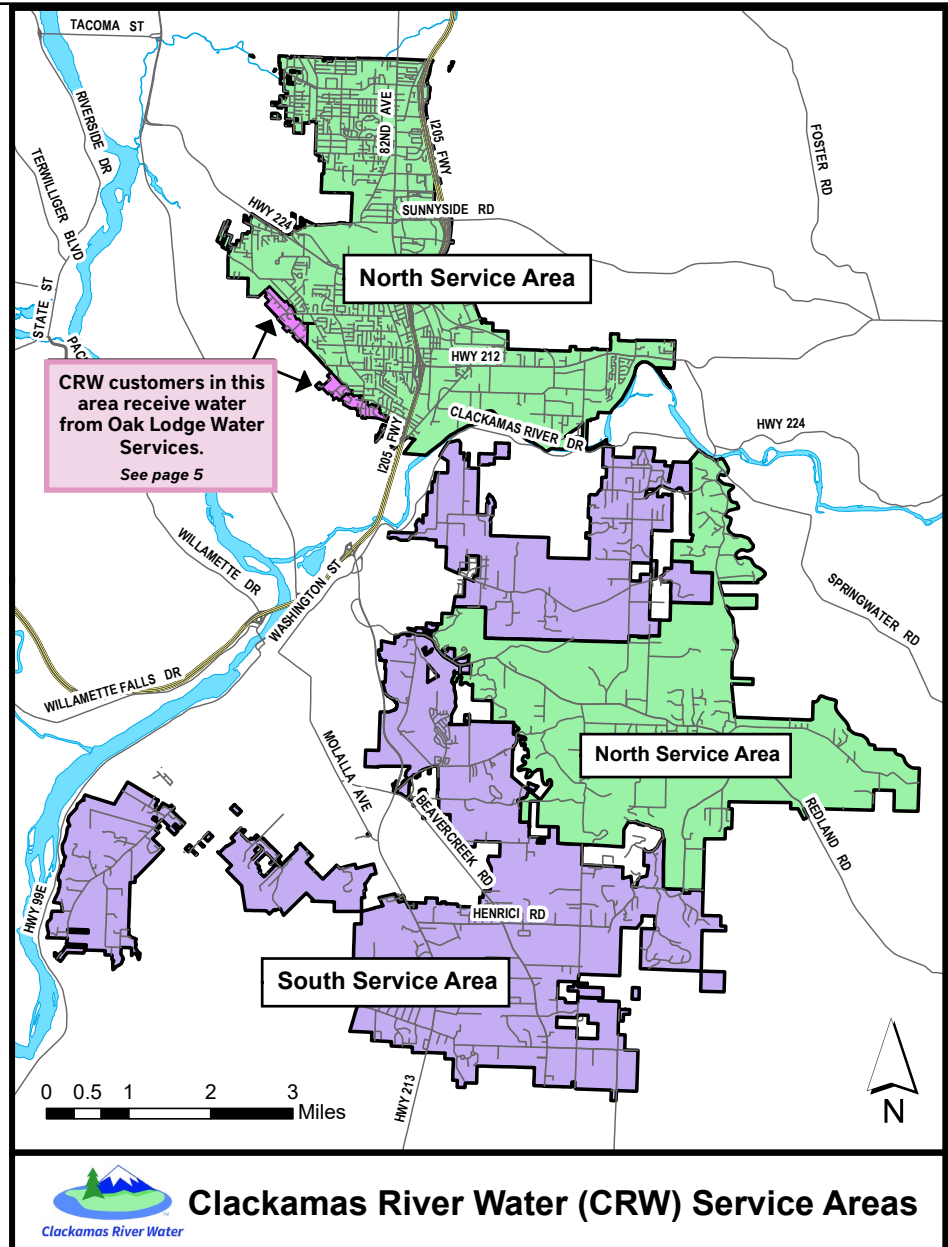
Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible, using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. The addition of a disinfectant is necessary to control microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Nephelometric Turbidity Units (NTU): A measure of particles in water.



Parts Per Million (ppm) or Milligrams per Liter (mg/L): A measure of the concentration of a substance in a given volume of water. One part per million corresponds to one penny in \$10,000.

Parts Per Billion (ppb) or Micrograms Per Liter (ug/L): An even finer measure of concentration. One part per billion corresponds to one penny in \$10,000,000.

Total Trihalomethanes: By-products of the treatment process that form when the disinfectant chlorine combines with organic matter in the source water. Since chlorine is important for disinfection, TTHMs will be present, but they are monitored very closely by water utilities.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

90th Percentile: The result which 90% of the results were below when put in order from lowest to highest.

Water Quality Results for 2025



Regulated Limits		North Service Area ^a			South Service Area ^a			Typical Source
MCL [MRDL] (AL) {TT}	MCLG [MRDLG]	Minimum	Max Detected	Meets Standard?	Min	Max Detected	Meets Standard?	

Treated Drinking Water at Treatment Plant

Turbidity

% of monthly samples below 0.3 NTU	{>95%}	N/A	100%	100%	Yes ✓	100%	100%	Yes ✓	1
Single measurement (NTU)	1.0	N/A	0.02	0.18	Yes ✓	0.02	0.08	Yes ✓	1

Treated Drinking Water at the Entry Point to the Distribution System

Barium (ppm)	2	2	NA	0.003	Yes ✓	NA	0.004	Yes ✓	2, 6
Nitrate (ppm)	10	10	NA	0.332	Yes ✓	NA	0.352	Yes ✓	2,7,8
Nitrite (ppm)	1	1	NA	ND	Yes ✓	NA	0.124	Yes ✓	2, 7, 8

Treated Drinking Water from Points throughout the Distribution System

Disinfection Residual

Total Coliform (% positive per month)	TT	0	0%	0%	Yes ✓	0%	0%	Yes ✓	3
Chlorine Individual measurements (ppm)	N/A	N/A	0.05	1.55	Yes ✓	0.12	1.43	Yes ✓	4
Chlorine Monthly Average (ppm)	N/A	N/A	0.73	0.93	Yes ✓	0.60	0.84	Yes ✓	4
Chlorine Annual Rolling Average (ppm)	[4]	[4]	0.79	0.84	Yes ✓	0.70	0.74	Yes ✓	4

Disinfection Byproducts

Total Trihalomethanes

Running Annual Average at any one site (ppb)	80	N/A	23.1	38.5	Yes ✓	36.2	50.5	Yes ✓	5
Single result at any one site (ppb)	N/A	N/A	25.7	45.7	Yes ✓	22.4	58.2	Yes ✓	5

Haloacetic Acids

Running Annual Average at any one site (ppb)	60	N/A	21.7	30.1	Yes ✓	26.9	39.5	Yes ✓	5
Single result at any one site (ppb)	N/A	N/A	13.6	40.4	Yes ✓	11.8	50.9	Yes ✓	5

Regulated at the Consumer Tap

Copper 90th percentile ^b (ppm)	(1.3)	1.3	N/A	0.08	Yes ✓	N/A	0.04	Yes ✓	9
Copper Result at any one site (ppm)	N/A	1.3	ND	0.1	Yes ✓	ND	0.05	Yes ✓	9
Lead 90th percentile ^b (ppb)	(15)	0	N/A	1.7	Yes ✓	N/A	2	Yes ✓	9
Lead Result at any one site (ppb)	N/A	0	ND	39.9	Yes ✓	ND	24.3	Yes ✓	9

Unregulated Contaminants

Sodium	N/A	N/A	N/A	5.75	Yes ✓	N/A	10.2	Yes ✓	2, 10
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Table Key (See also Definitions on Pg. 10, Notes on Contaminants on Pg. 12)

N/A = Not applicable
ND = Not detected
> = greater than
a: See service area map on pg. 11
b: See definition of 90th percentile

Typical Sources

- 1:** Soil runoff
- 2:** Erosion of natural deposits
- 3:** Found naturally throughout the environment
- 4:** Added for disinfection to control microbes
- 5:** By-product of drinking water disinfection

- 6:** Discharge of drilling wastes or metal refineries
- 7:** Runoff from fertilizer use
- 8:** Leaching from septic tanks/ sewage
- 9:** Corrosion of household plumbing
- 10:** Soda Ash used in water treatment

Notes on Contaminants

Barium This metal is an element found in the earth's crust. It can dissolve into water that is in contact with natural deposits. At the levels found in CRW's drinking water, it is unlikely to contribute to adverse health effects.

Nitrate & Nitrite Nitrate and Nitrite can support microbial growth (bacteria and algae) in aquatic environments. Levels exceeding the standards can contribute to health problems. At the levels found in CRW's drinking water, nitrate & nitrite are unlikely to contribute to adverse health effects.

Disinfection Byproducts During disinfection, certain byproducts form as a result of chemical reactions between chlorine and naturally occurring organic matter in the water. These byproducts can have negative health effects if consumed at high levels over time. Trihalomethanes and haloacetic acids are regulated disinfection byproducts that have been detected in CRW's water. Removing organic matter in the filtration process and regularly flushing the distribution system helps to minimize the formation of disinfection byproducts.

Sodium There is currently no drinking water standard for sodium. Sodium is an essential nutrient. At the levels found in drinking water, it is unlikely to contribute to adverse health effects.

Chlorine Residual Chlorine residual is a measure of free chlorine and combined chlorine CRW's distribution system. Chlorine residual is a low level of chlorine that remains in the water and is designed to maintain disinfection through the entire distribution system.

Total Coliform Bacteria Coliforms are bacteria that are naturally present in the environment. They are used as an indicator that other potentially-harmful bacteria may be present. CRW uses chlorine to control these bacteria.

Turbidity is a measure of the water's clarity. Increased turbidity is typically caused by large storms that suspend organic material in the Clackamas River source water. This can interfere with disinfection and provide an environment for microbial growth. CRW's filtration process is effective at controlling turbidity.

Commonly Asked Questions

Do you add fluoride to the water?

No, CRW does not add fluoride to the water. Occasionally trace amounts of naturally occurring fluoride have been detected.

Is our water hard or soft?

Since our water comes from a river instead of a well, our water is soft. There is some seasonal variation. During the summer months when rain and snowmelt are scarce, there is a greater groundwater influence on the river flow. This means in the summer our water is still soft, but is slightly less so.

What is the pH of the water?

The water entering the system has a pH of about 7.6. It can increase as it travels through the system, and is typically measured there between 7.6 and 9.0. For more information, see our Homebrewer's Report at www.clackamasriverwater.gov/home-brewer-s-report

Resources & Contacts

Questions concerning this report or requests for more information should be directed to wq@crwater.com

The Environmental Protection Agency Safe Water Drinking information can be found at epa.gov/safewater

Information regarding watershed protection can be found at the Clackamas River Water Providers website clackamasproviders.org

For information regarding emergency preparedness and water conservation, visit the Regional Water Providers Consortium website regionalh20.org