



August 2025

# NEW WATER RATES

## CRW CLOSURES:

September 1st closed to observe Labor Day Holiday

# TIP OF THE MONTH

## PAY YOUR BILL ONLINE!

Our new online bill payment option saves you time and gives you more flexibility in how you pay your bill. If you have an internet connection and an email address, you can pay your bill online.

### It's EASY!

- 1) Go to [www.xpressbillpay.com](http://www.xpressbillpay.com), and select "Create a New Account". Fill in email and password fields, and click "I'm not a robot" and follow prompts.
- 2) Complete registration form, click "next". Then go to your email inbox to open note from XPRESSBILLPAY, to verify your email. Press 'continue' to log-in.
- 3) Select your billing organization, (CRW), and follow prompts to link to your bill.

Once your bill is added to your account, you can view and pay all your bills online, and even set-up recurring auto payments!

<https://www.xpressbillpay.com>

**xpress** BILL PAY

# EFFECTIVE SEPTEMBER 1, 2025

Clackamas River Water is pleased to provide you with a reliable supply of quality water from the river to your tap 24 hours a day, every day.

Water rates help us to fulfill our mission to provide safe, clean drinking water for our customers. As part of our commitment to keep you informed, we want to make you aware that our water rates will be adjusted effective September 1st. For more information, please visit our website under the "Customer Service" tab, then select "Water Rates and Charges".

## CLACKAMAS RIVER WATER Direct Retail Water Rates

Effective Date:	9/1/2025	
	Bi-Monthly Domestic Service Charges	Bi-monthly Fire Service
Meter Size (Inches)		
Full 3/4	\$ 71.51	\$ 74.85
1	98.38	74.85
1 1/2	140.58	89.53
2	196.86	106.66
3	303.12	151.64
4	466.30	241.65
6	873.94	421.70
8	1,975.24	602.19
10	3,107.40	962.72
12	3,754.33	1,187.76

Residential Commodity Charge (Volume) per 100 Cubit Feet			
	Volume	Rate 9/1/25	
Block 1	1 - 4	\$	3.05
Block 2	5 - 8	\$	3.38
Block 3	9 - 24	\$	4.04
Block 4	25 & up	\$	5.14

Multi-Family, Commercial & Industrial			
	Volume	Rate 9/1/25	
Block 1	c	\$	3.74
Block 2	d	\$	4.67

c- Volume up to 1.5 times average winter consumption  
d- Volume above 1.5 times average winter consumption

The rates were approved with Resolution 06-2024, on June 13, 2024 with an effective date of Sept. 1, 2024 and will remain in effect until updated by the CRW Board of Commissioners through the approval of the Rates Fees and Charges Document.



**Average winter consumption:** Total consumption recorded on a customer's December and February bills divided by two for bi-monthly billing.

## 2025 Drinking Water Quality Report

Based on data from 2024



### LEARN:

- Where your water comes from
- How your water is treated
- Steps we take to protect water quality
- How we test your water
- The outcomes of our water quality testing efforts



**AVAILABLE NOW ONLINE**

Take a look at [www.bit.ly/CRW2025WQR](http://www.bit.ly/CRW2025WQR)

For a print copy call **503-722-9220**





## WELCOME COMMISSIONER CUMMINGS

**Rob joined the Clackamas River Water Board of Commissioners** on July 10, 2025 and is glad to be reengaging in public service. Rob has pursued continuing education throughout regular employment and in retirement. Both to keep current on the water industry and to maintain water treatment and distribution operations licenses with the Oregon Health Authority. He looks forward to additional board related training, the knowledge other Board members can share and bringing his operations experience to the Board.

Mr. Cummings was first employed by Clackamas Water District (now Clackamas River Water) in August of 1979. Over the next 43 years he was involved in meter reading/maintenance, water distribution system maintenance/construction and water treatment plant/pump station management. Rob was on 24/7 call most of the time while managing the water treatment plant and remote pump stations, until his retirement November 30, 2022.

## FISH ON THE RUN, IRRIGATION DONE!

**You are the Key!** Help keep water in the Clackamas River by participating in our *“Fish On the Run, Irrigation Done!”* annual summer watering campaign. The Clackamas River Water Providers (CRWP), a coalition of municipal drinking water providers that get their drinking water from the Clackamas River, are asking their water customers to help the river by reducing or shutting-off outdoor watering by the beginning of September when Fall Chinook and Coho Salmon begin returning to the Clackamas River on the way to their spawning grounds.

In addition to providing drinking water to over 300,000 people the river is home to migrating salmon and steelhead virtually year-round. Most of the year there is plenty of water in the river however, due to the lack of rain to replenish the river

and summer temperatures river flows become low in late summer and early fall. These conditions highlight the need for increased efficiency in water use, which lowers consumption and conserves our available water resources in the Clackamas River.

So, if you get your drinking water from the Clackamas River, whether you use a hose or have an underground watering system to water your yard and garden, and care about protecting our river water for people, and wildlife here’s your chance to be part of our annual “Fish On the Run, Irrigation Done!” campaign to help migrating fish.

Go to [www.clackamasproviders.org](http://www.clackamasproviders.org) to find out what kind of changes you can make to your outdoor watering to ensure that you are using our drinking water in



the most efficient ways possible. Take the pledge and receive a free yard sign (below) letting neighbors know you are doing your part to keep water in the Clackamas River for the fish.

The more water we can conserve the easier this journey will be for these threatened and endangered salmon species.

For more information contact Christine Hollenbeck at (503)723-3511 or via email at [christine@clackamasproviders.org](mailto:christine@clackamasproviders.org)



find us on X/Twitter

find us on



find us on Instagram

Pay your bill online at:  
[crwater.com/pay-your-bill](http://crwater.com/pay-your-bill)  
503-722-9220

Mon- Thurs 7:30 a.m. - 5:00 p.m.  
Friday 7:30 a.m. - 4:00 p.m.



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